

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

PT Mora Telematika Indonesia Tbk.  
Grha 9, 6th floor  
JI Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**ITMS 690443**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT Service management system that supported the provision of home, mall, suite and corporate internet service (Oxygen) from Head Office at Grha 9 and Data Center in accordance with the latest service catalogue.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2019-10-18

Effective Date: 2022-10-18

Latest Revision Date: 2022-11-03

Expiry Date: 2025-10-17

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

# Certificate of Registration

IT SERVICE MANAGEMENT SYSTEM - ISO/IEC 20000-1:2018

This is to certify that:

PT Mora Telematika Indonesia Tbk.  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**ITMS 690443**

and operates an IT Service Management System which complies with the requirements of ISO/IEC 20000-1:2018 for the following scope:

The IT Service management system that supported the provision of home, mall, suite and corporate internet service (Oxygen) from Head Office at Grha 9 and Data Center in accordance with the latest service catalogue.

For and on behalf of BSI:

Michael Lam - Managing Director Assurance, APAC

Original Registration Date: 2019-10-18

Effective Date: 2022-10-18

Latest Revision Date: 2022-11-03

Expiry Date: 2025-10-17

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 20000-1:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

# Certificate of Registration

## INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

PT Mora Telematika Indonesia Tbk.  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**IS 601584**

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

The management of information security in the provision of Information and Communication Technologies (ICT) Infrastructure and Internet Services Provider at Data Center. This is accordance with the Statement of Applicability Document no. SOA-MRP-01 rev.6 dated 5 September 2021.

For and on behalf of BSI:

Emmanuel Herve, Managing Director, ASEAN

Original Registration Date: 2013-11-02

Effective Date: 2022-11-02

Latest Revision Date: 2022-11-01

Expiry Date: 2025-11-01

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **IS 601584**

Location	Registered Activities
PT Mora Telematika Indonesia Tbk. Grha 9, 6th floor Jl Penataran No. 9 Proklamasi Jakarta Pusat Indonesia 10320	The management of information security in the provision of Information and Communication Technologies (ICT) Infrastructure and Internet Services Provider at Data Center.
PT Mora Telematika Indonesia Tbk. NDC Batam: Jl. Citra Lautan Teduh No. 18 Tanjung Bemban, Batu Besar, Batam Indonesia	The management of information security in the provision of Information and Communication Technologies (ICT) Infrastructure and Internet Services Provider at Data Center.

Original Registration Date: 2013-11-02

Latest Revision Date: 2022-11-01

Effective Date: 2022-11-02

Expiry Date: 2025-11-01

Page: 2 of 2

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO/IEC 27001:2013 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Indonesia Headquarters: Talavera Office Suite 20th Floor, Suite #01-06 Jl. TB Simatupang Kav. 22 - 26, Cilandak, Jakarta Selatan, DKI Jakarta 12430, Indonesia. Tel: +62 21 2276 7809 ; +62 21 8064 9600 Fax: +62 21 2276 8271  
A Member of the BSI Group of Companies.

# Certificate of Registration

ENVIRONMENTAL MANAGEMENT SYSTEM - ISO 14001:2015

This is to certify that:

PT Mora Telematika Indonesia  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**EMS 663472**

and operates an Environmental Management System which complies with the requirements of ISO 14001:2015 for the following scope:

The management of Environmental Management System in the provision of Information and Communication Technology (ICT) infrastructure and Internet Services Provider (ISP) at Nusantara Data Center Jakarta and related project implementation

Previous certificate expires on 03/09/2020  
Recertification audit ended 24/07/2020

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2017-09-04

Latest Revision Date: 2020-09-08

Effective Date: 2020-09-08

Expiry Date: 2023-09-03

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO 14001:2015 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.



Certificate No: **EMS 663472**

Location

PT Mora Telematika Indonesia  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Registered Activities

The management of Environmental Management System in the provision of Information and Communication Technology (ICT) infrastructure and Internet Services Provider (ISP) at Nusantara Data Center Jakarta and related project implementation

Previous certificate expires on 03/09/2020  
Recertification audit ended 24/07/2020



Original Registration Date: 2017-09-04

Latest Revision Date: 2020-09-08

Effective Date: 2020-09-08

Expiry Date: 2023-09-03

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO 14001:2015 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

# Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2015

This is to certify that:

PT Mora Telematika Indonesia  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**FS 601972**

and operates a Quality Management System which complies with the requirements of ISO 9001:2015 for the following scope:

The provision of Information and Communication Technologies (ICT) Infrastructure and Internet Services Provider

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2011-09-14

Effective Date: 2020-09-14

Latest Revision Date: 2020-09-08

Expiry Date: 2023-09-13



Certificate No: **FS 601972**

Location

PT Mora Telematika Indonesia  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Registered Activities

The provision of Information and Communication  
Technologies (ICT) Infrastructure and Internet Services  
Provider



Original Registration Date: 2011-09-14

Latest Revision Date: 2020-09-08

Effective Date: 2020-09-14

Expiry Date: 2023-09-13

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2015 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.



# Certificate of Registration

OCCUPATIONAL HEALTH & SAFETY MANAGEMENT SYSTEM - ISO 45001:2018

This is to certify that:

PT Mora Telematika Indonesia  
Grha 9, 6th floor  
Jl Penataran No. 9 Proklamasi  
Jakarta Pusat  
Indonesia 10320

Holds Certificate No:

**OHS 622211**

and operates an Occupational Health and Safety Management System which complies with the requirements of ISO 45001:2018 for the following scope:

The management of occupational health and safety management system in the provision of Information and Communication Technology (ICT) infrastructure and Internet Services Provider (ISP) at Nusantara Data Center Jakarta and related project implementation

[Previously certified to BS OHSAS 18001:2007 since 2014.11.27]

For and on behalf of BSI:

Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 2019-08-13

Latest Revision Date: 2020-09-08

Effective Date: 2020-11-27

Expiry Date: 2023-11-26

Page: 1 of 2



...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO 45001:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **OHS 622211**

Location	Registered Activities
PT Mora Telematika Indonesia Grha 9, 6th floor Jl Penataran No. 9 Proklamasi Jakarta Pusat Indonesia 10320	The management of occupational health and safety management system in the provision of Information and Communication Technology (ICT) infrastructure and Internet Services Provider (ISP) at Nusantara Data Center Jakarta and related project implementation  [Previously certified to BS OHSAS 18001:2007 since 2014.11.27]
Nusantara Data Center Jakarta Jl. Jatinegara Barat No.44 Jakarta Indonesia 13320	The management of occupational health and safety management system in the provision of Information and Communication Technology (ICT) infrastructure and Internet Services Provider (ISP) at Nusantara Data Center Jakarta and related project implementation

Original Registration Date: 2019-08-13

Latest Revision Date: 2020-09-08

Effective Date: 2020-11-27

Expiry Date: 2023-11-26

Page: 2 of 2

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsi-global.com/ClientDirectory](http://www.bsi-global.com/ClientDirectory) or telephone +62 21 806 49 600 or +62 21 227 678 09.

Further clarifications regarding the scope of this certificate and the applicability of ISO 45001:2018 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.





REG.SMK3.2022.AIS.SK-708



# Sertifikat Penghargaan Certificate of Appreciation

## SISTEM MANAJEMEN KESELAMATAN DAN KESEHATAN KERJA OCCUPATIONAL SAFETY AND HEALTH MANAGEMENT SYSTEM

Berdasarkan  
Surat Keputusan Menteri Ketenagakerjaan Republik Indonesia  
No. 42 Tahun 2022

**Menyatakan bahwa**  
*This is to certify that*

Nama perusahaan / *Name of company*

**PT. MORA TELEMATIKA INDONESIA**

*Alamat / Address*

**Grha 9 Lt. 6, Jl. Penataran No. 9 Proklamasi, Kel. Pegangsaan, Kec. Menteng  
Kota Jakarta Pusat, Provinsi DKI Jakarta**

*Sektor industri / Sector of industry*

**JASA PENYEDIA LAYANAN TELEKOMUNIKASI**

**Telah menerapkan Sistem Manajemen Keselamatan dan Kesehatan Kerja**  
*Has implemented an Occupational Safety and Health Management System*

**Hasil pencapaian 91,56% untuk kategori tingkat Lanjutan (166 Kriteria)**  
*Audit result 91.56% for Advanced level category*

**Sertifikat ini berlaku untuk jangka waktu 3 (tiga) tahun sejak dikeluarkan.**  
*This certificate is valid for 3 (three) years from the date of issue.*



Jakarta, 13 Mei 2022

**MENTERI KETENAGAKERJAAN  
REPUBLIK INDONESIA,  
MINISTER OF MANPOWER  
OF THE REPUBLIC OF INDONESIA,**

